Frequently Asked Questions

What are the benefits of blockchain Secondary School Certificate?

A blockchain certificate can be used to verify your credentials to prospective universities and employers. You can also publicly share your Secondary School Certificate with family members and friends on social or privately share via text or email using a certificate link.

What does this mean for me?

When you own your official records, you no longer have to get original copies from the registrar every time you are applying for a new opportunity, whether that is at a school or with an employer. You can simply send your digital Secondary School Certificate via email or text message or paste a link to your Secondary School Certificate in your resume or LinkedIn profile for easy verification.

How do I get my Secondary School Certificate?

Your Secondary School Certificate will be sent to you via email to be imported into the secure Blockerts Wallet mobile app, which is designed to receive, store, and share your Secondary School Certificate. In the email, you will receive an attachment of your certificate file – a coded file intended for secure storage – so you can store them wherever you like.

Receiving certificates is an easy, three-step process:

- **First, download the free Blockcerts Wallet Mobile app.**

   You will receive an email from the Ministry for Education and Employment (MEDE) inviting you to download your free Blockcerts Wallet app from your phone's App Store. Once it's installed, it's recommended that you copy your secure passphrase and store it somewhere safe. The passphrase lets you prove that you own your certificates if you ever delete the app or lose your phone.

- **Next, add the Ministry for Education and Employment (MEDE) as an issuer.**

   Once you have installed the app, from the same device where the Blockcerts Wallet app is installed, click the link in the email to add the Ministry for Education and Employment (MEDE) as an issuer. You only need to add them once; after that, they can send you as many certificates as you earn.

- **Finally, add your certificate to the app.**

   When it's time to receive your certificate, you will receive a second email from the Ministry for Education and Employment (MEDE) with your actual certificate attached. This file is your real blockchain certificate; it is recommended to store it wherever you store your other important data files. You can also click the link in the email to add the certificate to your app, which makes certificate sharing and online display easy.

How does the app work?

Your app works just like a private folder. It's cryptographically secured, so nobody but you can access it. It talks to the organizations that issue you certificates, so they know where to send them. It also lets you keep certificates from many different organizations all in one place on your own devices, so you don't have to rely on anyone else to store your certificates. It's not tied to any public identity you have (like a social media profile or a school account), so you choose when and how you want to share the information in your app.

What this means, though, is that you are completely responsible for managing your app. It will have a secure passphrase to which only you have access to. Make sure you save your unique passphrase in a secure place, like a password manager. This will let you regenerate your app and prove you own your credentials if you ever delete your app or lose your phone. If you lose your passphrase, it's like losing the ID that says you are who you say you are; you will need to contact us to re-issue your Secondary School Certificate to you.

What can I do with my blockchain Secondary School Certificate?

Having your Secondary School Certificate on the blockchain means that your original record is always in your possession. You control how it is used. You can choose to share your Secondary School Certificate publicly, like on a social media profile (Facebook, LinkedIn, etc.), or send your Secondary School Certificate privately by email or text message. Finally, you can include links to your Secondary School Certificate on your resume, public portfolio, or applications, so that people like potential employers can verify your qualifications with the click of a button.

How long will I have my blockchain Secondary School Certificate?

Once a record is on the blockchain, it's there forever. Your certificate may expire (if it's time-delimited, like a license) or be revoked (if it was issued in error, or as part of disciplinary action), but you will always have it in your possession. If it is expired or revoked, however, it will no longer verify as a valid certificate by third parties.

What if I lose my phone or my mobile app?

As long as you have your passphrase, you can import your Secondary School Certificate to a new app at any time and still prove it belongs to you. Just download the app from the App Store, enter your passphrase, and import your Secondary School Certificate.

The passphrase is also what allows you to maintain ownership of your Secondary School Certificate across multiple devices. So, for example, you can enter the passphrase into apps you download on your tablet or another phone, then import the same Secondary School Certificate to those apps, too.

If you lose your passphrase, however, there is no way to prove ownership of your Secondary School Certificate. It's like losing the ID that says you are who you say you are; even if you still have your Secondary School Certificate, you can't prove it's yours. If this happens, you will need to download the app again, get a new passphrase, and contact us so we can re-issue your Secondary School Certificate to you.

Who can I contact if I have more questions?

BLOCKCERTS

If you have more questions about your blockchain certificate app or the issuing process, please contact certificates.mede@ilearn.edu.mt.

We're here to help make accepting and using blockchain certificates easy!

BLOCKCERTS